

**Institution: University of Illinois – Urbana-Champaign
Public Act 96 – 0133 Survey**

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name Ken Ballom
Title Associate Vice Chancellor/Dean of Students
Department Office of the Dean of Students
Address 300 Student Services Bldg, 610 E. John Street, Champaign
 IL 61820
Phone number 217/333-2121
Email address ballom@illinois.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes
 No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name Assistant Dean of Students to be hired
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel.

Admission process
 Financial aid process
 Registrar's Office
 Veteran Center
 Other (please describe)

Preparer Name: C. Renee Romano
Preparer Email Address: romano3@illinois.edu
September 22, 2009

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Please indicate which of the following provide programs or services designed for veterans or military personnel and their families.

- X Academic Advising Office
- X Admissions Office
- X Counseling Center
- X Bursar Office
- X Disability Service Office
- X Financial Aid Office
- X Health Services
- X Student Center
- X Veterans Center
- X Other (please specify) *The University of Illinois*

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

The University of Illinois is a large, decentralized organization and programs and services for veterans are available in all colleges and administrative units. Our goal is to make sure that faculty and staff are trained and that services and personnel are coordinated to better serve student veterans and military personnel.

5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

	Veterans	Military Personnel	Families
a. Academic advising	380	20	12
Contact Name	Academic Advising in all colleges		
Department	All Colleges		
Address			
Telephone Number			
Email Address			

b. Academic support/tutoring	380	20	12
Contact Name	Academic Support/Tutoring in all colleges		
Department	All Colleges		
Address			
Telephone Number			
Email Address			

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h. Financial aid assistance 380 20 12
counseling (excluding
Montgomery GI Bill, IVG,
ING, or Post 9/11 Bill)

Contact Name Dan Mann
Department Office of Student Financial Aid
Address 620 E. John Str., Champaign IL 61820
Telephone Number 217-333-0100
Email Address finaid@illinois.edu

i. Health services 380 20 12

Contact Name Robert Palinkas
Department McKinley Health Center
Address 1109 S. Lincoln Avenue, Urbana, IL 61801
Telephone Number 217-333-2711
Email Address mhc@illinois.edu

j. Mentoring 380 20 12

Contact Name None
Department
Address
Telephone Number
Email Address

k. Orientation 380 20 12

Contact Name Rhonda Kirts
Department Office of the Dean of Students
Address 610 E. John Str., Room 300, Champaign IL 61820
Telephone Number 217/333-0050
Email Address rkirts@illinois.edu

l. Tuition assistance counseling 380 20 12

Contact Name Robert Woods
Department Office of Student Financial Aid
Address 620 E. John Str., Champaign IL 61820
Telephone Number 217-333-9283
Email Address osfaveterans@illinois.edu

1. Montgomery GI Bill 100 0 0
2. Illinois National Guard 80 0 0

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	Grant (ING)			
3.	Illinois Veterans Grant (IVG)	280	0	0
4.	Post 9/11	90	20	12
m.	Transition assistance (counseling, housing, etc.)	380	20	12

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 Department Office of the Dean of Students
 Address 610 E. John Str, Rm 300, Champaign IL 61820
 Telephone Number 217/333-2121
 Email Address ballom@illinois.edu

n.	Veteran student lounge or designated gathering space	380	20	12
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Contact Name None
 Department
 Address
 Telephone Number
 Email Address

o.	Other (please describe)	380	20	12
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Contact Name Matthew Weber
 Department Committee on Transfer and Non-Traditional
 Students
 Address
 Telephone Number
 Email Address mweber8@illinois.edu

6. Please provide the estimated range of potential use by veterans, military personnel and their families accessing the following programs and services during the 2013 – 2014 academic year.

	Veterans	Military Personnel	Families
a. Academic advising	400	20	15
b. Academic support/tutoring	400	20	15
c. Campus social events	400	20	15
d. Career services	400	20	15
e. Counseling	400	20	15

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f. Disability Service Office	400	20	15
g. Employment assistance	400	20	15
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	400	20	15
i. Health services	400	20	15
j. Mentoring	400	20	15
k. Orientation	400	20	15
l. Tuition assistance counseling	400	20	15
1. Montgomery GI Bill	50	0	0
2. Illinois National Guard Grant (ING)	80	0	0
3. Illinois Veterans Grant (IVG)	280	0	0
4. Post 9/11	200	20	15
m. Transition assistance (counseling, housing, etc.)	400	20	15
n. Veteran student lounge or designated gathering space	400	20	15
o. Other (please describe)	400	20	15
7. Please provide the estimated range for potential use by veterans, military personnel and their families accessing the following programs and services during the 2018 – 2019 academic year.			

	Veterans	Military Personnel	Families
a. Academic advising	420	20	20
b. Academic support/tutoring	420	20	20
c. Campus social events	420	20	20
d. Career services	420	20	20
e. Counseling	420	20	20
f. Disability Service Office	420	20	20
g. Employment assistance	420	20	20
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	420	20	20
i. Health services	420	20	20
j. Mentoring	420	20	20
k. Orientation	420	20	20
l. Tuition assistance counseling	420	20	20
1. Montgomery GI Bill	20	0	0

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2. Illinois National Guard Grant (ING)	80	0	0
3. Illinois Veterans Grant (IVG)	280	0	0
4. Post 9/11	300	20	20
m. Transition assistance (counseling, housing, etc.)	420	20	20
n. Veteran student lounge or designated gathering space	420	20	20
o. Other (please describe)	420	20	20

8. Please indicate which of the following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)
All academic, social disability and personal services are available.

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)
Website <http://veterans.illinois.edu/>

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

Currently, the University has not established a formal tracking process for veterans.

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11. Please indicate which accommodations are made for students called to active duty during the semester.

- X Tuition and fee refund policy
- X Leave of absence policy
- X Online options for continuing in the same semester
<https://nessie.uihr.uillinois.edu/pdf/policy/rules/pr11r04.pdf>

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- X Yes – *We have a policy for academic credit that is applied to military personnel called to active duty.*
- No

14. Does your institution accept military credit?

- X Yes *Depends upon what type of military credit is presented for transfer.*
- No

15. Does your institution use the ACE *Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- X Yes *However, only upper division ACE Guide recommended credit is acceptable per the regular transfer course admission parameters.*
- No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
- X No

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17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes
 No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and Yock Tan (IBHE) at tan@ibhe.org.

www.veterans.illinois.edu

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veterans' Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives;
and
- The Governor.

THANK YOU

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